

November 17, 2022

Dear Splendido Residents,

We've been working to keep each other safe during the COVID-19 pandemic for more than two and a half years now, and we so appreciate your efforts and your fortitude during this time.

Throughout the pandemic, we've been committed to being transparent in communicating about positive cases as well as our processes and plans for responding to COVID-19 in our community. Now, as the Centers for Disease Control and Prevention has updated its guidance on COVID-19 precautions, Mather has re-evaluated our communication strategy.

Starting today, we will no longer issue a communication for every positive case reported for a resident or employee in Independent Living; instead, **we will report any cases in a biweekly communication**. In the event we need to communicate more frequently, we will do so. Family members of residents who reside in Independent Living will no longer receive emails regarding COVID-19 at this time. We will continue to post communication notices on our website: splendidotucson.com/alerts/residents-family-members.

Sonora Update:

We will continue to report any positive cases among residents or employees in Sonora within 24 hours, as per the Centers for Medicare and Medicaid Services (CMS) regulatory requirement. This communication will go out specifically to residents and family members of Sonora, not the entire community. We will provide an update of the number of cases in our biweekly communication.

Our priority continues to be the health and well-being of residents and employees. Please feel free to contact me with any questions.

Wishing you and your family a wonderful Thanksgiving holiday. Please take care and stay well.

Sincerely,

James C. Edwartoski
AVP & Executive Director

PS: Please note that this letter is being shared with all residents' current emergency contacts.