

COVID-19 UPDATE

December 4, 2020

Dear Splendido Residents,

We wanted to inform you that we learned yesterday and today that **the following individuals have tested positive for COVID-19:**

Splendido: Independent Living

- 8 employees

Sonora

- 3 residents
- 1 employee

This is in addition to the case reported in my letter of December 3. These individuals are following guidance from their physicians. We wish them a speedy recovery. Splendido is interviewing these individuals to determine if any of them was in close contact with residents and/or other employees (meaning within 6 feet of anyone for more than 15 minutes). Individuals will be notified.

We will continue to test employees in Independent Living and in Sonora twice a week.

A NOTE ON THE RISE IN CASES

The recent spike in the number of positive cases we've reported among employees and residents reflects the alarming trend in PIMA County; as the number of infected people surges, so too does the risk of contracting COVID-19. Yesterday was the third consecutive day of Arizona's biggest surge in positive cases. Arizona averaged 5,680 cases in the last three days versus 552 in September. Pima County had 816 new cases since yesterday. This is a dramatic surge compared to the past eight months.

When considering errands, social visits, and even medical appointments, please keep in mind that risk of exposure to COVID-19 is higher all around us. Consider having groceries, prescriptions, and sundries delivered or opt for curbside pickup; ask your medical provider if you can conduct your appointment via phone or video call; and move meetings and gatherings to telephone or online.

OUR COMMITMENT TO TRANSPARENCY & COMMUNICATIONS

It goes without saying that we strive to keep residents and family members informed about COVID-19 cases within our community; we strive for ongoing transparency in sharing what we are doing to prevent infection as well.

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Be assured that our COVID-19 interdisciplinary task force continues to look at all aspects of our operations to search for processes we can strengthen, even as we follow our established protocols. Additionally, Pima County has partnered with University of Arizona to support senior living providers in sharing best practices regarding infection control. Discussions with our liaison have begun.

While we intend to limit disruptions to services, you can anticipate some temporary service delivery changes occurring in the very near future. We will certainly keep you informed of any changes.

UPDATE ON THE VACCINE

We know you are wondering about Splendido's plans regarding a Coronavirus vaccine, and have many questions. We don't have answers yet; on Wednesday, PIMA County began notifying health care providers (including Splendido) about its process, but there are many unknowns.

Please be assured that we will keep you informed as we learn details. We expect the distribution plan for a vaccine to come together rapidly, and I strongly encourage you to be prepared to make the decision to get vaccinated, so that you can be ready when the time comes.

In the meantime, please take care and stay well.

Sincerely,

James C. Edwartoski
AVP & Executive Director

PLEASE SELF MONITOR FOR COVID-19 SYMPTOMS

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (520) 878.2600. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, headache, chills, muscle pain, pink eye, eye pain, vertigo, discoloration of the toes, and gastrointestinal issues such as diarrhea, nausea, or vomiting.

