COVID-19 UPDATE

November 18, 2020

Dear Splendido Residents,

SONORA UPDATE

We wanted to inform you that we learned yesterday evening, November 17, 2020, that **three employees who work in Sonora and three residents in Sonora have tested positive for COVID-19.** Residents who have tested positive for the virus will move to the COVID isolation unit in Sonora. We wish these individuals a speedy recovery.

SUMMARY OF CASES AS OF NOVEMBER 7

We continue to provide updates as we learn new information and are required by Centers for Medicare & Medicaid Services (CMS) and our local health department to communicate any new cases by 5:00 p.m. the following day.

Sonora

Residents: 4 Employees: 10

Independent Living

Residents: 1 Employees: 4

We understand this is not the news anyone wanted to receive. We are committed to the safety of those living and working at Splendido. Please be assured that we continue to follow procedures to protect residents and staff:

- 1. **Routine testing in Sonora:** We'll continue weekly surveillance testing of residents and employees in Sonora, until we have achieved 14 days without a positive test result.
- 2. Cleaning & sanitation controls: In addition to regular cleaning, our housekeeping team cleans and disinfects high-touch areas in Sonora. In addition to these strong infection control practices, we had a national company sanitize and deep clean high-touch areas.
- 3. **Staff are wearing PPE:** Employees who provide care in Sonora wear personal protective equipment (PPE) including a mask, gloves, goggles or a shield, and a gown.
- 4. **Health screenings**: Employees undergo a health screening and temperature check before they begin their shift at Splendido. In Sonora, staff are screened twice per shift for temperature changes and symptoms and residents are screened twice per shift for temperature, respiratory status, and oxygen levels.



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5. COVID-19 task force: The interdisciplinary task force of Mather senior leadership continues to meet regularly to implement proactive, decisive actions and discuss new protocols, policies, and procedures for implementation. The group closely monitors the Center for Disease Control's recommendations, as well as those from state and local health agencies.

Today, Governor Doug Ducey shared that Arizona and our nation remain in a public health emergency. He re-emphasized the importance of using masks and social distancing to fight COVID-19. The health department is suggesting people celebrate the Thanksgiving holiday outdoors, keep groups small, or celebrate virtually.

We continue to be steadfast in our support of you and our team members, as we remain focused on keeping you healthy and well.

Take care and stay well.

Sincerely,

James C. Edwartoski AVP & Executive Director

PLEASE SELF MONITOR FOR COVID-19 SYMPTOMS

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (520) 878.2600. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, headache, chills, muscle pain, pink eye, eye pain, vertigo, discoloration of the toes, and gastrointestinal issues such as diarrhea, nausea, or vomiting.

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