

October 23, 2020

Dear Splendido Residents,

**We have no new cases of the Coronavirus disease (COVID-19) at Splendido.**

With COVID-19 cases surging around the country and the world, we all need to remain vigilant to protect those who live and work in our community. We continue to monitor this evolving situation.

Please be assured that we continue to practice strong protocols and measures to keep residents and employees safe at Splendido. Here is an overview of what we are doing to minimize risk of infection throughout the community:

- Anyone entering the community being required to wear a mask.
- All employees and caregivers are being health-screened, including a temperature check.
- Using a special sanitizing spray gun, that is effective in killing Coronavirus type viruses. This spray gun is being used in our Culinary operations, high touch surfaces, public areas and amenity spaces, and more.
- Housekeeping team cleans and disinfects high-touch areas regularly throughout the day
- Practicing social/physical distancing.

Splendido, along with an interdisciplinary task force of Mather senior leadership, continues to meet regularly to discuss updates and new guidance released by the CDC and Pima County Department of Health to determine if new protocols, policies, and procedures are necessary.

**PLEASE PROTECT YOURSELF & OTHERS:**

Each of us play an integral part in infection control. Continue to protect yourself by practicing physical distancing (no closer than 6 feet away for no more than 10 minutes); good hand hygiene by washing your hands frequently for 20 or more seconds; and wearing masks that cover your mouth and nose when you are outside of your apartment home.

And please be alert to the symptoms of COVID-19, which include

- a loss of taste or smell
- cough
- fever or chills
- headache
- muscle pain
- sore throat
- shortness of breath
- gastrointestinal issues such as diarrhea, nausea, or vomiting
- pink eye, eye pain, or vertigo
- discoloration of the toes



If you experience any of these symptoms, please immediately reach out to your physician regarding your condition.

**Questions? Please call (520) 878.2601 or email [bewell@splendidotucson.com](mailto:bewell@splendidotucson.com).**

Sincerely,

Jennifer Pruitt  
Administrator  
Splendido of Rancho Vistoso

*PS: Please note that this letter is being shared with all residents' current emergency contacts.*

