

July 2, 2020

Dear Employees of Splendido,

We wanted to inform you that we learned on July 1, 2020, that an employee of Sonora at Splendido has a confirmed case of the Coronavirus disease (COVID-19). We understand this is not the news anyone wanted to receive. We spoke with the employee, who confirmed the positive results. While you may have questions about the employee's well-being, we know you understand we must honor the individual's confidentiality and cannot provide specific information. The employee is recovering at home and we will provide ongoing support. The employee will be quarantined at home for 14 days. We wish this team member a speedy recovery.

- We have reported the case to the Pima County Health Department.
- Splendido is interviewing the individual to determine if he/she was in close contact, within 6 feet for more than 15 minutes, with residents and/or employees. Those individuals will be notified.
- We are testing Splendido employees as part of our infection control management plan and per guidance from the CDC, CMS, and local department of health.
- **We will be testing Sonora residents this week**, including residents that reside in Assisted Living, Memory Support, and Skilled Nursing.

#### **What happens next?**

- We have contracted with a national company to sanitize and do a deep clean of high touch areas in Sonora. This in-depth process provided by outside professionals helps us focus on our ongoing operations and cleaning of resident suites.
  - This is in addition to our frequent cleaning of high touch areas and the use of our Novaerus machine which filters the air.
- We are increasing the frequency of health screenings and temperature checks for employees and residents within Sonora.

Splendido has been operating under the assumption that COVID-19 exists in the community. As such, current protocols and practices have and continue to be in place to limit in-person interactions between residents and employees. Splendido has been following the guidelines from the Centers for Disease Control (CDC) for infection control protocols and measures to minimize the spread of the virus. These measures include:

- Health screenings and temperature checks for employees
- Self-monitoring of symptoms by employees when offsite
- Majority of employees being designated to work in one area of the community, i.e., independent living or Sonora
- Physical distancing from others (no closer than 6 feet away for no more than 15 minutes)
- Frequent hand washing for more than 20 seconds
- Wearing masks and other personal protective equipment, as needed



We know the dramatic impact that the COVID-19 is having on our families, our communities, and our very way of life. **We can't emphasize how much we appreciate each one of you for being committed to serving the needs of our residents and your fellow team members.** We are in this together!

We encourage you to continue to protect yourself, your family members, and others with whom you may have contact outside of Splendido by practicing physical distancing (no closer than 6 feet away for no more than 15 minutes); good hand hygiene by washing your hands frequently for 20 or more seconds; and wearing face coverings that cover your mouth and nose when you are out in public.

Wishing you and your families a happy Independence Day. Let us celebrate the heroes to whom we owe our freedom, peace, and happiness. Happy 4<sup>th</sup> of July to you.

**Questions? Please call (520) 878.2601 or email [bewell@splendidotucson.com](mailto:bewell@splendidotucson.com).**

Take care and stay well.

Sincerely,

James C. Edwartoski  
Executive Director

## REMINDERS AND RESOURCES

- **Please stay home if you are not feeling well.** The current protocol from the CDC is to self-monitor for symptoms. If you experience any symptoms including: a loss of taste or smell, cough, fever, headache, chills, muscle pain, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting, please immediately reach out to your physician and notify your manager or your Human Resources representative of your condition. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.
- Please know we care about you and are here to support you. We will keep you informed of updates through email and at [www.splendidotucson.com](http://www.splendidotucson.com). If you have any questions, please reach out to James Edwartoski at [jedwartowski@splendidotucson.com](mailto:jedwartowski@splendidotucson.com) or Laura Barnett at [lbarnett@splendidotucson.com](mailto:lbarnett@splendidotucson.com).
- **Mather Employee and Family Assistance Program: 24 Hour Counseling & Confidential Referral Service**  
1 (800) 843.1327  
[www.resourcesforliving.com](http://www.resourcesforliving.com)  
User name: Mather LifeWays / Password: EAP  
*Provider is Aetna Resources for Living.*
- Centers for Disease Control (CDC): [www.cdc.gov](http://www.cdc.gov)