

June 24, 2020

Dear Splendido Residents,

We wanted to inform you that we learned on June 23, 2020, that an employee of Splendido has a **confirmed case of the Coronavirus disease (COVID-19)**. This is our first positive case. This morning we spoke with the employee, who confirmed the positive results. While you may have questions about the employee's identity and well-being, we know you understand that we cannot provide specific information. The employee is recovering at home and we wish them well.

Upon receiving the report, Splendido responded to notify residents, family members, and employees; we have also reported the case to the Pima County Health Department. We will be interviewing the employee and other individuals who may have come in contact with the employee.

I know this is not news any of us wanted to receive. As you know, Splendido has implemented proactive measures to minimize the risk of transmission of the virus, as recommended by the CDC. We will continue to practice these measures.

Please help us by continuing to practice the protocols we have put in place to protect residents and employees. Thank you for your commitment to practicing strong infection control throughout our community, including

- Maintain physical distancing. Keep at least 6 feet of space between yourself and others.
- Adhere to face covering requirements. Keeping your nose and mouth covered around the community and on the grounds.
- Wash your hands often. Use soap and water for at least 20 seconds, or an alcohol-based sanitizer.
- Cover your cough or sneeze with a tissue. Discard the tissue in the trash and wash your hands.
- Stay home when you are sick. Prevent spreading illness to others.

These practices help protect your fellow residents and team members and minimize the spread of the virus.

As our state is experiencing a surge in positive cases of the virus, I strongly urge you to continue to live a low-risk lifestyle if you leave Splendido's grounds, including avoiding large gatherings, wearing a face mask, and maintaining physical distancing. Remember that one can be infected with the virus but be asymptomatic; that is why it is vital to take precautions even if you feel healthy and believe you are not at risk.



The health and well-being of residents and staff is our top priority. We will continue to keep you informed.

Thank you again for your help in supporting the health and well-being of residents and staff.

Questions? Please call (520) 878.2601 or email bewell@splendidotucson.com.

Take care and stay well.

Sincerely,

James C. Edwartoski
Executive Director

PS: Please note that this letter is being shared with all residents' current emergency contacts.

COVID-19 SYMPTOMS

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (520) 878.2600. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. **Newer symptoms include headache, chills, and muscle pain.** Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

