

June 5, 2020

Dear Residents,

Splendido continues to have no known cases of COVID-19 among Splendido residents or employees. We are grateful to have negative results with employee and resident COVID-19 testing in Sonora. We appreciate your vigilance in protecting yourself and the health of others by practicing physical distancing (6 feet or more from others), wearing a mask that covers your mouth and nose when in common areas, and washing your hands frequently for 20 seconds or more. We believe our collective efforts help minimize the spread of the virus.

We encourage you to be vigilant in protecting yourself and the health of others by:

- Wearing a mask that covers your mouth and nose when you are out in public for essential medical appointments, in common areas such as elevators and corridors, or on community grounds
- Practicing physical distancing (no closer than 6 feet away for no more than 10 minutes)
- Washing your hands frequently, for 20 seconds or more

IMPORTANT NOTE ON FUTURE DECISIONS:

Going forward, Mather will monitor internal and external factors in making decisions for easing or tightening restrictions within Splendido. Mather will monitor such things as

- resident and employee compliance with protocols, including use of masks, handwashing, and social distancing
- resident and employee COVID-19 symptoms or positive cases
- other internal and external factors

Simultaneously, Splendido continues to work on plans and guidelines to safely offer ways for residents to access some of the indoor amenity spaces, once internal processes can be implemented to reduce infection control risks. We understand this is a challenging time and the desire to return to more normal routines. We can't emphasize enough how much we appreciate each of you for your patience and for the steps you've taken to not only protect your own health but that of fellow residents and employees.

Lastly, I would like to congratulate Sonora staff on recently achieving a five-star rating (the highest possible) from the Centers for Medicare and Medicaid. This is a difficult rating to achieve and reflects the quality of care provided in our health center. We also received zero deficiencies on our Assisted Living survey—another huge achievement. Kudos to our amazing Sonora team!

Questions? Please call (520) 878.2601 or email bewell@splendidotucson.com.

Take care and stay well.

Sincerely,

James C. Edwartoski, Executive Director



COVID-19 SYMPTOMS

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 256.9300. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. **Newer symptoms include headache, chills, and muscle pain.** Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.