

June 18, 2020

Dear Splendido Residents,

Splendido continues to have no known cases of COVID-19 among residents or employees. Sonora most recently tested 140 employees, caregivers, and others; of those, 70 tests came back negative and the rest are pending.

Throughout Splendido, some of our popular amenities are opening up and we've heard a lot of positive feedback from residents, particularly those who are enjoying the swimming pools and the library (thank you to our dedicated resident librarians for operating it safely!). A special note of gratitude to the resident advisory committee members, who have been extremely thoughtful and dedicated in representing the resident population and considering ways to minimize exposures for residents and employees alike. We appreciate your efforts.

Thank you for your commitment to practicing strong infection control throughout our community, including hand hygiene, maintaining physical distance of 6 feet or more, and wearing a face mask in public. These practices help protect your fellow residents and team members and minimize the spread of the virus.

We are adapting to our new normal and are pleased to reopen more of our amenity spaces. It certainly feels good!

INDEPENDENT LIVING

MICHAELANGELO ART STUDIO

Michelangelo Art Studio will be open by appointment starting Monday, June 22.

AL FRESCO DINING COMING SOON

Watch for internal announcements about our al fresco restaurant with a targeted opening of Tuesday, June 30.

SALUTE SPA, GET FIT, and POOLS ARE OPEN!

It has been truly uplifting to see residents using Get Fit, the pools, and salon. These amenities are open by appointment in effort to support physical distancing and sanitization of these spaces.

Saluté Spa: Call (520) 878.2633 for an appointment.

Get Fit and pools: Make your appointment at least one day in advance using the reservation book located on the buffet in the main lobby, across from the Living Room.

LOCAL SALONS

We encourage you to use Saluté Spa; however, we understand you may wish to visit your local salon nearby. If you choose to visit an outside salon operator, we ask that you wear a face covering during the entire visit and practice hand washing before and after your visit as well as



when you return to Splendido. It is important to be mindful that salons' infection control protocols may be inconsistent.

Coffee, anyone? Starting Monday, June 22, our coffee bar will be stationed in the Living Room, with friendly baristas ready to fill orders. This is a safe and convenient way for residents to get coffee on their schedule. We'd like to thank all our "Reprioried" baristas who have gone back to their regular roles in Get Fit, Housekeeping Services, and Connections.

SONORA AT SPLENDIDO:

At this time, visits to Sonora are limited to compassionate, end-of -life visits only. All other visits, including non-essential medical personnel or contractors (including beauticians), are restricted. This is in compliance with current guidance from the Centers for Medicare and Medicaid (CMS) as well as the Pima County Department of Health. We understand this is very difficult for both residents and family members.

As restrictions have begun to ease or lift, **we will begin communicating every other week vs weekly, provided there are no immediate needs.** Easing and tightening of restrictions will be based on data from internal and external factors. If we should see a rise in positive cases or a lapse in compliance with protocols, for example, these relaxation steps may change.

Thank you again for your help in supporting the health and well-being of residents and staff.

Questions? Please call (520) 878.2601 or email bewell@splendidotucson.com.

Take care and stay well.

Sincerely,

James C. Edwartoski
Executive Director

PS: Please note that this letter is being shared with all residents' current emergency contacts.

PROTECT YOURSELF AND OTHERS:

- **Maintain physical distancing.** Keep at least 6 feet of space between yourself and others.
- **Adhere to face covering requirements.** Keeping your nose and mouth covered around the community and on the grounds.
- **Wash your hands often.** Use soap and water for at least 20 seconds, or an alcohol-based sanitizer.
- **Cover your cough or sneeze with a tissue.** Discard the tissue in the trash and wash your hands.
- **Stay home when you are sick.** Prevent spreading illness to others.



COVID-19 SYMPTOMS

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (520) 878.2600. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. **Newer symptoms include headache, chills, and muscle pain.** Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.