May 8, 2020

Dear Residents,

We wanted to provide you with an update for Splendido.

We continue to have no known cases of COVID-19 among Splendido residents or employees. This is in large part thanks to the diligence of all of you who are sheltering in place, and to our strong infection control protocols. Thank you for everything you're doing to help minimize the spread of the virus in our community.

As you may be aware, today Arizona is reopening public restaurants, doctor's offices, and salons. Please note that this has no bearing on the amenity areas and services within our community. **Splendido will continue to manage our shelter in place protocols.** University of Arizona modeling suggests that statewide re-opening before the end of May is not prudent, and Mather's COVID-19 interdisciplinary task force of senior leadership, continues to develop a transition plan that will be implemented in a gradual and safe manner at Splendido.

Other news this week includes:

- A new resident advisory board has been formed for the purpose of sharing ideas on how Splendido can emerge from sheltering in place in the safest way.
- Housekeeping services have been going smoothly. This was an "even week," which included linen exchange, trash pickup, and lending of basic cleaning supplies. Next week, services provided will include bed-making and cleaning of kitchens and bathrooms.
- This Sunday is Mother's Day, and you should watch for a special treat with your brunch delivery. To all the moms in our community: I hope you have a chance to connect with those you love and enjoy some special moments on your day.

## Questions? Please call (520) 878.2601 or email <u>bewell@splendidotucson.com</u>.

Take care and stay well.

Sincerely,

James C. Edwartoski Executive Director

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 256.9300. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. **Newer symptoms include headache, chills, and muscle pain.** Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.



